

	Residential wear warranty	Wet warranty	Rental wear warranty	Pet warranty	Click system	Commercial
Perspective Nature	Lifetime (33 years)	15 years (72h cleanup)	Lifetime (33 years)	15years	Lifetime (33 years)	Upon request
Majestic						
Impressive Ultra						
Impressive		10 years (24h cleanup)		N/A		
Eligna						
Classic						

### Residential Wear Warranty

Effective 1st July 2023, all Quick-Step Laminate flooring is sold with a Lifetime Residential Wear Warranty as specified above, effective from the date of purchase.

### What the Residential Wear Warranty covers

This warranty covers wear through of the surface to the HDF core, in any single area greater than 1cm<sup>2</sup> within the floors lifetime (33-years). Quick-Step Laminate Flooring Installation Instructions must be followed closely when installing your Quick-Step Floor and Quick-Step Laminate Flooring Care & Maintenance Guidelines should be followed at all times after your flooring is installed. Installation instructions and Care & Maintenance Guidelines can be obtained by contacting your Quick-Step Retailer (place of purchase) at any time.

### Wet Warranty

Quick-Step Laminate Perspective Nature, Majestic, Impressive Ultra and Impressive Flooring is sold with a 15 Year Wet Warranty from the date of purchase. Quick-Step Laminate Eligna and Classic Flooring is sold with a 10 Year Wet Warranty from the date of purchase.

### What the Wet Warranty covers

This warranty covers damage to the surface of your Quick-Step laminate flooring caused by water. The only exclusions to this warranty occur in the event of appliance failure or full flood / deluge of the floor. Again, both Quick-Step Installation Instructions and Care & Maintenance Guidelines must be followed.

### Rental Wear Warranty

Quick-Step Laminate ranges are sold with a Lifetime Rental Warranty, covering wear through of the design or decorative surface layer caused by tenants of residential properties.

### All Pet Warranty

Quick-Step Laminate Perspective Nature, Majestic, Impressive Ultra and Impressive ranges are sold with an All Pet Warranty, covering damage to the surface of the laminate flooring caused by household pets. Quick-Step warrants these laminate ranges against surface damage by urine, faeces, vomit or scratching from any household pet for a period of 15 years from the date of purchase.

### What these warranties do not cover

- Water damage to the floor as a direct result of flood / deluge or appliance failure, or improper installation or maintenance.
- Scratches, chips or indentations to the surface of the floor or any other damage caused by mechanical means, misuse or abuse. Damage, intentional or accidental, caused by stiletto heels, dragged objects, heavy furniture, sand, stones, castor wheels, dropped items etc are also excluded, as are surface marks and permanent stains.
- Wear that may be associated with improper installation or improper maintenance.
- Labour charges are not covered for any installation that has not been professionally installed by a suitably qualified floor installer in the first instance. This includes DIY installations. In the instance of professionally installed floors, reasonable labour charges to repair or replace flooring, at the sole discretion of an authorized Premium Floors Representative, are covered under warranty.